

# Heart of the Valley, SERVICES FOR SENIORS

## 2018 Annual Report

Committed to  
facilitating,  
advocating,  
and supporting  
**independent living  
for seniors** residing  
in West Santa Clara  
County.





**Heart of the Valley,  
SERVICES FOR SENIORS, Inc.**

P.O. Box 418

Santa Clara, CA 95050

Phone (408) 241-1571

Fax: (408) 241-1395

Email: [contact@servicesforseniors.org](mailto:contact@servicesforseniors.org)

Web: [www.servicesforseniors.org](http://www.servicesforseniors.org)

Also follow us on:    



Dear Friends,

Getting a ride to an important medical appointment, finding someone to clean your gutters before it starts raining, needing care for a beloved flower garden when you can no longer bend down; these are some of the reasons many seniors 65+ keep Heart of the Valley's number on speed dial. Providing client centered services that empower older adults to continue to live independently in their homes, no matter what level their income, is at the heart of what our volunteer agency has a been doing for 32 years.

This year we replaced our old copier and our old computers, thanks to financial support from our generous volunteers and donors who made 2018 another remarkable year for Heart of the Valley. We were embraced by an outstanding group of High School students from YSTCA, who brought in over \$10,000 in donations by working with local businesses. Our dedicated staff and industrious Board of Directors have done an incredible job of keeping our overhead low while we increase our services with new programs such as Critter Companions and our Amazon Dot Program. Our great appreciation to all of you who continue to care about our seniors as we look forward to a healthy and creative 2019!

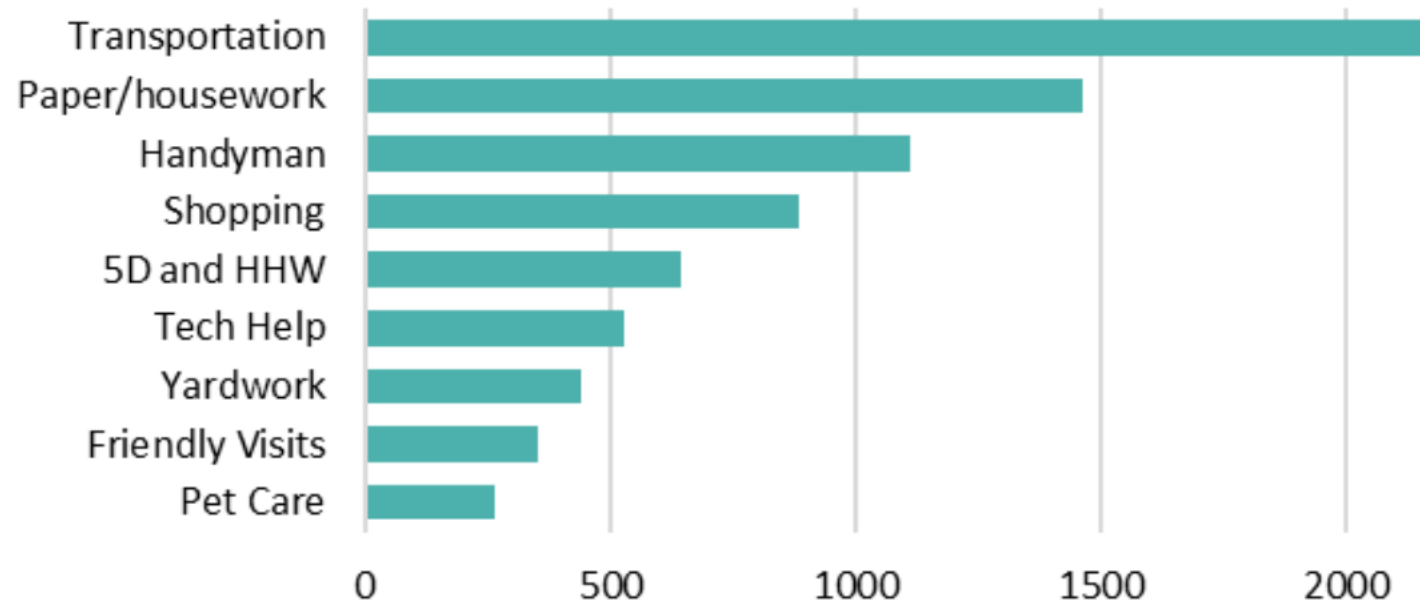
With gratitude,

Glenda Cresap, Executive Director



In 2018 alone,  
**251** HOV  
volunteers served  
**523**  
clients from  
**8** Bay Area  
cities.

## Number of Services Delivered by Type



>22,000 hours donated



>30,000 miles driven



127 disaster packs given

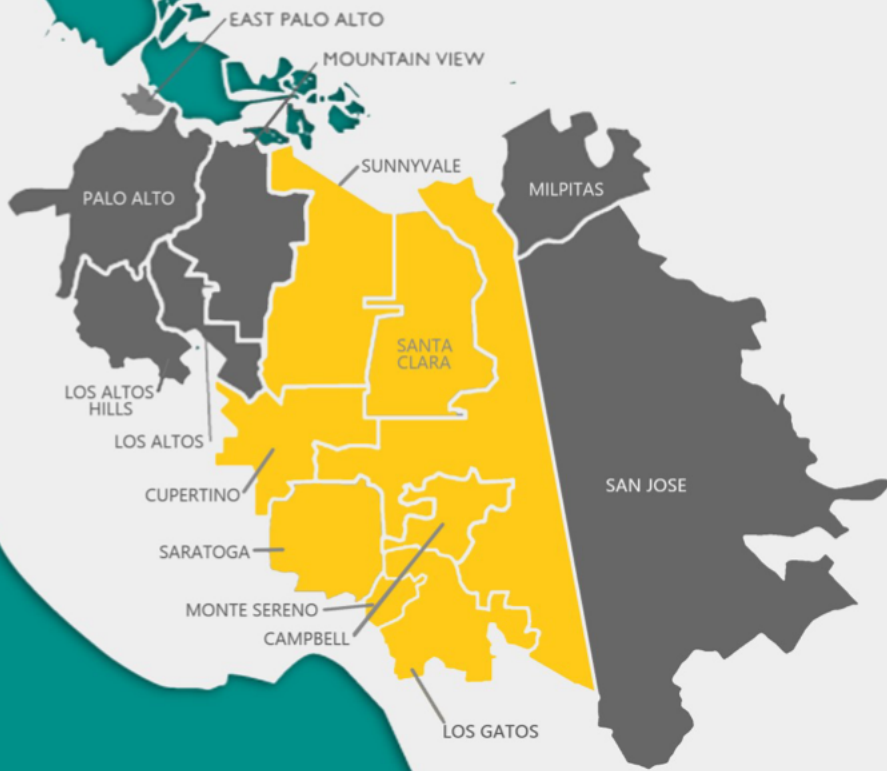


33 languages spoken



\$0 cost to our clients

# Service Area



# Client Stats



**9%** increase in clients in 2018

**18% Men**



**82% Women**

**76%** live alone

**23%** are veterans

**66%** are >80 years old

**55%** have pets

**44%** are disabled

**61%** are in poverty

# You make it happen!

Many thanks to our donors who enable our work! A full list of donors can be found at: [www.servicesforseniors.org/donors](http://www.servicesforseniors.org/donors)

♥ Volunteer ♥ Donate ♥ Leave a legacy ♥

Visit [www.servicesforseniors.org/donate](http://www.servicesforseniors.org/donate) for giving options.

We are a non-profit 501(C)(3).

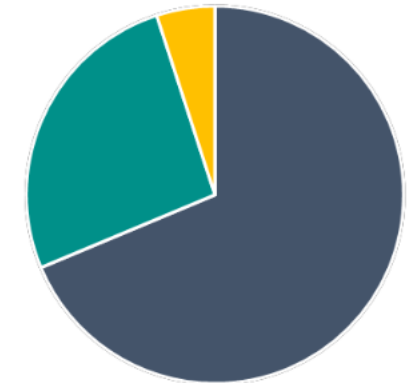
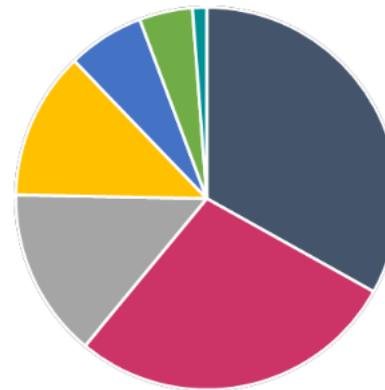
Federal ID: 77-0154535 State ID: 1195602.

# Finances:

2018 Income = \$127,912

2018 Expenses = \$127,607

- Individuals
- Government
- Foundations
- Corporations
- Vehicle
- Clients
- Other



Total Assets 2017 \$189,618

Total Assets 2018 \$195,809

- Staff
- Office/Volunteer/Client
- Administrative